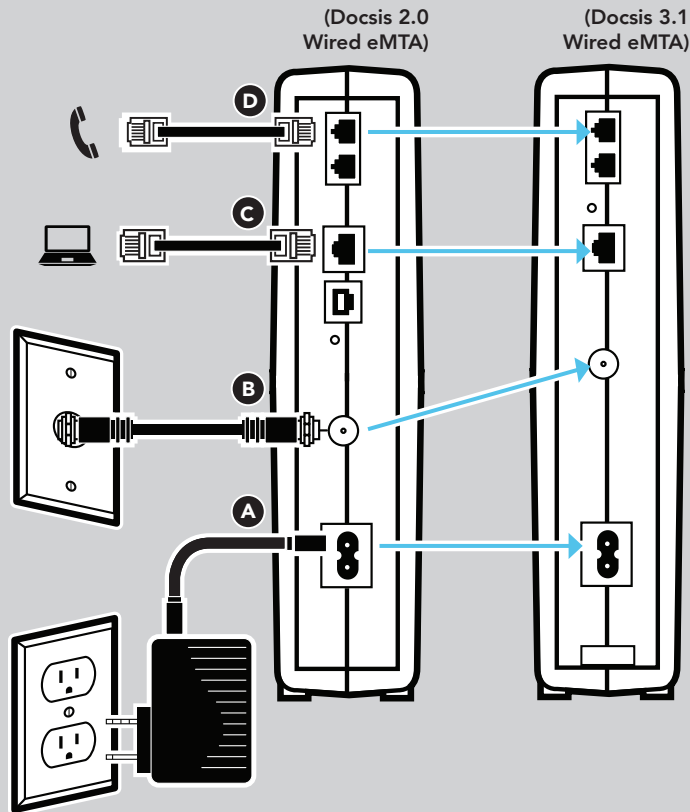


Setting up your new equipment is easy. Simply move all connections from your old equipment (eMTA) to your new equipment.



- 1** Set new equipment beside your old equipment as depicted, so you can see the back of each.
- 2** If you have Internet service through Sparklight, skip this step (Step 2) and go to Step 3. If you do not have Internet service with Sparklight, call 1-877-691-2253 to activate your new equipment. *Having an alternate method to make calls (such as a cell phone) is recommended during the equipment upgrade process.*
- 3** Disconnect power cord **A** from existing equipment.
- 4** Disconnect coax cable **B** from existing equipment and connect to cable port on new equipment.
- 5** Disconnect Ethernet line **C** from existing equipment and connect to Ethernet port on new equipment.
- 6** Disconnect phone line/lines **D** from existing equipment and connect to phone line/lines on new equipment. (Only use two if you have two phone lines.)
- 7** Connect power cord **A**, which was disconnected in Step 1, to new equipment.
- 8** Install backup battery in new equipment. (See instructions below.)
- 9** After steps 1-4 above are complete, power up your modem.
- 10** Once lights are on modem, launch browser and review the acceptable use policy and follow any instructions..)
- 11** Restart modem and start surfing!

⚠ You will lose phone service, including access to 911, during this upgrade process.

Install the Backup Battery

- Press down and pull back on the latch holding the battery door. Pull the door toward you. Set the door aside in a safe place.
- Hold the battery pack so that the guides on the battery align with the slots on the eMTA and slide the battery into the bay.
- Push the battery pack into the bay until it latches into place. Use of force is not necessary to insert battery. Replace the door. To do so, place the tabs of the battery door into the slot inside the Telephony Gateway battery compartment. Rotate the door toward the front of the eMTA until the latch snaps back into place.